Health Benefits Program 'Notice A'

for Medicare Eligible Retirees from the Joint Sewage Treatment Plant, Their Medicare Eligible Spouses or Surviving Spouses

effective January 1, 2024

In accordance with the ratified CSEA Contract Extension that expires on 12/31/2025 and/or the current "Policies and Benefits for Salaried and Management Staff" (as last amended, effective January 1, 2013) the Joint Sewage Board has arranged for a Medicare Advantage Group Insurance Policy and Medicare Part D Subsidized Prescription Program for Medicare Eligible:

- > A: Qualifying Retirees with dates of hire before 2007 who had at least fifteen years of service and retired at age 55 or older shall pay 25% of health insurance program costs during 2024.
- S: Qualifying Retirees with dates of hire before 2007 who had at least ten years of service and retired at age 55 or older shall pay 50% of health insurance program costs during 2024.
- > C: Qualifying Retirees with dates of hire after 2006 who had at least twenty years of service and retired at age 55 or older shall pay 50% of health insurance program costs during 2024.
- D: Eligible Surviving Spouses of qualifying Retirees, as described above, who maintained Retiree coverage, shall pay 100% of health insurance program costs during 2024 to continue their coverage on an individual basis.

The above-listed items are subject to change upon amendment of the CSEA Contract and/or amendment of the "Policies and Benefits for Salaried and Management Staff", which is subject to change upon approval by the Binghamton-Johnson City Joint Sewage Board. (If an amendment to the CSEA Contract is agreed to that makes changes, a revised notice will be issued.)

The costs for these plans and included programs/services will change January 1, 2024, to the following:

program including AETNA - Medicare (P01) ESA PPO Plan with \$10/\$25/\$40 Copay Rx (30-day supply) \$30/\$75/\$120 Copay Rx (90-day supply)

RETIREES in Category A, above	INDIVIDUAL (Medicare eligible)
	(Medicare-eligible)
Total Monthly Cost 75% paid by Joint Sewage Board	\$195.42
25% paid by Retiree	\$48.35

RETIREES in Categories B and C, above	INDIVIDUAL (Medicare-eligible)
Total Monthly Cost	\$193.42
50% paid by Joint Sewage Board	\$96.71
50% paid by Retiree	\$96.71

SURVIVING SPOUSES	INDIVIDUAL
in Category D, above	(Medicare-eligible)
Total Monthly Cost	\$193.42
0% paid by Joint Sewage Board	\$0.00
100% paid by Surviving Spouse	\$193.42

NOTICE

Each Medicare Eligible Retiree and Medicare Eligible Spouse or Surviving Spouse is responsible for payment of his or her own Medicare Part B premium (i.e., the Sewage Board does not pay your Medicare Part B premium)

Not Medicare Eligible?

Retirees, Spouses, and Surviving Spouses of Retirees who are not yet Medicare Eligible must see "NOTICE R" for the programs available to them and their costs

for

Joint Sewage Treatment Plant Health Program Questions:

NOTICE A

call: Thomas Augostini
Haylor, Freyer & Coon, Inc.

585 Main Street, Suite 1 Johnson City, New York 13790

e-mail: <TAugostini@haylor.com>

(607) 206-0929 [cell] (607) 797-2003, extension 2830 [office]

send premium payments to: ATTN: Group Department
300 South State Street – Suite 1000
Syracuse, New York 13202

What's Included?

If you are Medicare Eligible, you will be enrolled for a Medicare Advantage group health insurance plan with an integral Medicare Part D Prescription Drug policy, including the following programs and benefits:

program including <u>AETNA – Medicare (P01) ESA PPO Plan</u> – see pages M-1 to M-17 attached

► AETNA nationwide Medicare Advantage (P01) ESA PPO Plan providing Hospital, Medical, Major Medical, and Medicare Part D PPO Prescription Drug group health insurance coverage (see attached plan description for further information), with

\$10/\$25/\$40 copay* for a 30-day supply and \$30/\$75/\$120 copay* for a 90-day retail or mail-order supply

- \$100 Eyewear Allowance (once every 12 calendar months)
- Lifestyle and Wellness Benefits (SilverSneakers® Exercise Program, and 1x/week [telephone call, video, or online chat session] Healthy Lifestyle Coaching)
- ability to obtain Claims Assistance/Resolution Services from AETNA Member Services via a toll-free telephone number or via the *Internet*.

If you have questions, or for further information, please contact the person/firm shown at the bottom of the front side of this notice

^{* -} copays shown are for a "Network Pharmacy"; copays may be <u>less</u> if a "Preferred Pharmacy" is used (see, page **M-10** or visit URL: http://www.aetnaretireeplans.com).



Benefits and Premiums are effective January 1, 2024 through December 31, 2024

SUMMARY OF BENEFITS PROVIDED BY AETNA LIFE INSURANCE COMPANY

Primary Care Physician (PCP): You have the option to choose a PCP. When we know who your provider is, we can better support your care.

Referrals: Your plan doesn't require a referral from a PCP to see a specialist. Keep in mind, some providers may require a recommendation or treatment plan from your doctor in order to see you.

Prior Authorizations: Your doctor will work with us to get approval before you receive certain services or drugs. Benefits that may require a prior authorization are listed with an asterisk (*) in the benefits grid.

PLAN FEATURES	Network & out-of-network providers.
Monthly Premium	Please contact your former employer/union/trust fo more information on your plan premium.
Annual Deductible	\$0

This is the amount you have to pay out of pocket before the plan will pay its share for your covered Medicare Part A and B services.

Annual Maximum Out-of-Pocket

Amount

Annual maximum out-of-pocket limit \$750 amount includes any deductible, copayment or coinsurance that you pay.

It will apply to all medical expenses except Hearing Aid Reimbursement, Vision Reimbursementand Medicare prescription drug coverage that may be available on your plan.



Aetna MedicareSM Plan (PPO) Medicare (PO1) ESA PPO Plan Rx \$10/\$25/\$40 (P1)

HOSPITAL CARE*	This is what you pay for network & out-of-network providers.
Inpatient Hospital Care	\$250 per stay
The member cost sharing applies to stay.	o covered benefits incurred during a member's inpatient
Observation Stay	Your cost share for
	Observation Care is based
	upon the services you
	receive
Frequency:	per stay
Outpatient Services & Surgery	\$50
Ambulatory Surgery Center	\$50
PHYSICIAN SERVICES	This is what you pay for network & out-of-network providers.
Primary Care Physician Visits	\$15

Physician Specialist Visits	\$15
PREVENTIVE CARE	This is what you pay for network & out-of-network providers.
Medicare-covered Preventive	\$0

as diagnosis and treatment of an illness or injury and in-office surgery.

Services

- Abdominal aortic aneurysm screenings
- Alcohol misuse screenings and counseling
- · Annual Well Visit One exam every 12 months.
- · Bone mass measurements
- Breast exams
- Breast cancer screening: mammogram one baseline mammogram for members age 35-39; and one annual mammogram for members age 40 & over.
- Cardiovascular behavior therapy
- Cardiovascular disease screenings
- Cervical and vaginal cancer screenings (Pap) one routine GYN visit and pap smear every 24 months.
- Colorectal cancer screenings (colonoscopy, fecal occult blood test, flexible sigmoidoscopy)
- Depression screenings
- Diabetes screenings
- HBV infection screening
- Hepatitis C screening tests
- HIV screenings
- · Lung cancer screenings and counseling
- Medicare Diabetes Prevention Program 12 months of core session for program eligible members with an indication of pre-diabetes.

♥aetna^{*}

CITY OF BINGHAMTON JOINT SEWAGE BOARD

Aetna MedicareSM Plan (PPO) Medicare (PO1) ESA PPO Plan Rx \$10/\$25/\$40 (P1)

- · Nutrition therapy services
- · Obesity behavior therapy
- · Pelvic Exams one routine GYN visit and pap smear every 24 months.
- Prolonged Preventive Services prolonged preventive service(s) (beyond the typical service time of the primary procedure), in the office or other outpatient setting requiring direct patient contact beyond the usual service
- Prostate cancer screenings (PSA) for all male patients aged 50 and older (coverage begins the day after 50th birthday)
- Sexually transmitted infections screenings and counseling
- · Tobacco use cessation counseling
- · Welcome to Medicare preventive visit

DATE:	110172	tions
10110111	MI 1120	LUDIES

\$0

- · Flu
- · Hepatitis B
- Pneumococcal

Additional Medicare Preventive

\$0

Services

- · Barium enema one exam every 12 months.
- Diabetes self-management training (DSMT)
- · Digital rectal exam (DRE)
- · EKG following welcome exam
- Glaucoma screening

riders.



DIAGNOSTIC PROCEDURES*	This is what you pay for network & out-of-network providers.
Diagnostic Radiology CT scans	\$15
Diagnostic Radiology Other than CT scans	\$15
Lab Services	\$0
Diagnostic testing & procedures	\$0
Outpatient X-rays	\$15
HEARING SERVICES	This is what you pay for network & out-of-network providers.
Routine Hearing Screening	\$0
We cover one exam every twelve mo	onths
Medicare Covered Hearing Examination	\$15
Hearing Aid Reimbursement	\$500 once every 36 months
DENTAL SERVICES	This is what you pay for network & out-of-network providers.
Medicare Covered Dental*	\$15
Non-routine care covered by Medica	are.
VISION SERVICES	This is what you pay for network & out-of-network providers.
Routine Eye Exams One annual exam every 12 months.	\$15
Diabetic Eye Exams	\$0
Medicare Covered Eye Exam	\$15
Vision Eyewear Reimbursement Applies to in or out of network	\$100 once every 12 months



Aetna Medicare SM Plan (PPO)
Medicare (P01) ESA PPO Plan
Rx \$10/\$25/\$40 (P1)

MENTAL HEALTH SERVICES*	This is what you pay for network & out-of-network providers.
Inpatient Mental Health Care	\$250 per stay
The member cost sharing applies to c stay.	covered benefits incurred during a member's inpatient
Outpatient Mental Health Care Individual visit	20%
Partial Hospitalization	20%
Inpatient Substance Abuse	\$250 per stay
The member cost sharing applies to c stay.	covered benefits incurred during a member's inpatient
Outpatient Substance Abuse Individual visit	20%
SKILLED NURSING SERVICES*	This is what you pay for network & out-of-network providers.
Skilled Nursing Facility (SNF) Care Limited to 100 days per Medicare Ber	\$0 per day, days 1-20; \$178 per day, days 21-100 nefit Period.

The member cost sharing applies to covered benefits incurred during a member's inpatient stay.

A benefit period begins the day you go into a hospital or skilled nursing facility. The benefit period ends when you haven't received any inpatient hospital care (or skilled care in a SNF) for 60 days in a row. If you go into a hospital or a skilled nursing facility after one benefit period has ended, a new benefit period begins. There is no limit to the number of benefit periods.

PHYSICAL THERAPY SERVICES*	This is what you pay for network & out-of-network providers.
Outpatient Rehabilitation Services	\$15
(Speech, physical, and occupational t	herapy)
AMBULANCE SERVICES	This is what you pay for network & out-of-network providers.
Ambulance Services	\$65
시간 (() () () 시간 () 전시 () 전시 () () () () () () () () () () () () ()	r non-emergency transportation services received in-

Prior authorization rules may apply for non-emergency transportation services received innetwork. Your network provider is responsible for requesting prior authorization. Our plan recommends pre-authorization of non-emergency transportation services when provided by an out-of-network provider.



TRANSPORTATION SERVICES	This is what you pay for network & out-of-network providers.
Transportation (non-emergency)	24 one-way trips with 60 miles allowed per trip
MEDICARE PART B PRESCRIPTION DRUGS*	This is what you pay for network & out-of-network providers.
Medicare Part B Prescription Drugs	20%
MEDICARE PART D PRESCRIPTION DRUGS	This is what you pay for network & out-of-network providers.

Part D drugs are covered. See PHARMACY - PRESCRIPTION DRUG BENEFITS section below for your plan benefits at each part D stage, including cost share and other important pharmacy benefit information.



Aetna Medicare SM Plan (PPO)
Medicare (P01) ESA PPO Plan
Rx \$10/\$25/\$40 (P1)

ADDITIONAL PROGRAMS AND SERVICES	This is what you pay for network & out-of-network providers.			
Allergy Shots	\$15			
Allergy Testing	\$15			
Blood All components of blood are covered	\$0 beginning with the first pint.			
Cardiac Rehabilitation Services	\$15			
Intensive Cardiac Rehabilitation	\$15			
Services	VIO.			
Chiropractic Services*	\$15			
Medicare covered benefits only.	77			
Diabetic Supplies*	\$0			
Includes supplies to monitor your bloo	od glucose.			
Durable Medical Equipment/	20%			
Prosthetic Devices*				
Home Health Agency Care*	\$0			
Hospice Care	Covered by Original Medicare at a Medicare certified hospice.			
Medical Supplies*	Your cost share is based upon the provider of services			
Medicare Covered Acupuncture	\$15			
Outpatient Dialysis Treatments*	\$0			
Podiatry Services Medicare covered benefits only.	\$15			
Pulmonary Rehabilitation Services	\$15			
Supervised Exercise Therapy (SET) for PAD Services	\$15			
Radiation Therapy*	\$15			
ADDITIONAL PROGRAMS (NOT COVERED BY ORIGINAL MEDICARE)	This is what you pay for network & out-of-network providers.			
Fitness Benefit	SilverSneakers®			
Healthy Lifestyle Coaching One phone, video or chat session weekly.	Covered			



Meals	\$0
Covered up to 14 meals following an i	npatient stay.
Resources For Living®	Covered
For help locating resources for every	day needs.
Teladoc™	\$0
Telemedicine services with a Teladoc	™ provider. State mandates may apply.
Telehealth	Covered
Telemedicine Services. Member cost	share will apply based on services rendered.
Telehealth PCP	\$15
Telehealth Specialist	\$15
Telehealth Occupational Therapy	\$15
Services	
Telehealth PT and SP Services	\$15
Telehealth Other Health care	\$15
Providers	
Telehealth Individual Mental Health	20%
Telehealth Group Mental Health	20%
Telehealth Individual Psychiatric	20%
Services	
Telehealth Group Psychiatric Services	
Telehealth Individual Substance	20%
Abuse Services	
Telehealth Group Substance Abuse	20%
Services	
Telehealth Behavioral Health	\$0
Vendor: MD Live	
Telehealth Kidney Disease Education	\$0
Services	
Telehealth Diabetes Self-	\$0
Management Training	
Felehealth Opioid Treatment	20%
Program Services	22.77
Telehealth Urgent care	\$15
Wigs*	\$0
Maximum	\$400
Frequency	one wig every year



ADDITIONAL SERVICES (NOT COVERED BY ORIGINAL MEDICARE)	This is what you pay for network & out-of-network providers.
Acupuncture	50%

unlimited visits every year.

in lieu of anesthesia and for treatment of chronic pain.

Cervical and Vaginal Cancer \$0
Screening (non-Medicare covered)

In addition to the Medicare-covered services listed above, we cover one exam every twelve months

Routine Physical Exams \$0
One exam per calendar year

Benefits that may require a prior authorization are listed with an asterisk (*) in the benefits grid.



Aetna MedicareSM Plan (PPO) Medicare (P01) ESA PPO Plan Rx \$10/\$25/\$40 (P1)

PHARMACY - PRESCRIPTION DRUG BENEFITS

Calendar-Year deductible for Prescription drugs \$0

Prescription drug calendar year deductible must be satisfied before any Medicare Prescription Drug benefits are paid. Covered Medicare Prescription Drug expenses will accumulate toward the pharmacy deductible.

Pharmacy Network

PI

Your Medicare Part D plan uses the network above. To find a network pharmacy, you can visit our website (http://www.aetnaretireeplans.com.)

Formulary (Drug List)	Comprehensive Plus		
Initial Coverage Limit (ICL)	\$5,030		

The Initial Coverage Limit includes the plan deductible, if applicable. This is your cost sharing until covered Medicare prescription drug expenses reach the Initial Coverage Limit (and after the deductible is satisfied, if your plan has a deductible):

3 Tier Plan	30-day Supply through Retail		90-day Supply through Retail or Mail		
	Preferred	Standard	Preferred Retail	Preferred Mail	Standard Retail or Mail
Tier 1 - Generic Generic Drugs	\$9	\$10	\$27	\$27	\$30
Tier 2 - Preferred Brand Preferred Brand Drugs	\$25	\$25	\$75	\$75	\$75
Tier 3 - Non-Preferred Brand Non-Preferred Brand Drugs	\$40	\$40	\$120	\$120	\$120

If you reside in a long-term care facility, your cost share is the same as a 30 day supply at a retail pharmacy and you may receive up to a 31 day supply.



Coverage Gap

The Coverage Gap starts once covered Medicare prescription drug expenses have reached the Initial Coverage Limit. Your cost-sharing for covered Part D drugs after the Initial Coverage Limit and until you reach \$8,000 in prescription drug expenses is indicated below.

Your former employer/union/trust provides additional coverage during the Coverage Gap stage for covered drugs. This means that you will generally continue to pay the same amount for covered drugs throughout the Coverage Gap stage of the plan as you paid in the Initial Coverage stage. Coinsurance-based cost-sharing is applied against the overall cost of the drug, prior to the application of any discounts or benefits.

Catastrophic Coverage:

You pay \$0.

Catastrophic Coverage benefits start once \$8,000 in true out-of-pocket costs is incurred.

Requirements:

Precertification Step-Therapy Applies

Applies

Non-Part D Supplemental Benefit

- · Agents used for cosmetic purposes or hair growth
- · Agents used to promote fertility
- Agents when used for the symptomatic relief of cough and colds
- · Agents when used for the treatment of sexual or erectile dysfunction (ED)
- · Agents when used for weight loss
- Prescription vitamins and mineral products, except prenatal vitamins and fluoride preparations

Medical Disclaimers

For more information about Aetna plans, go to **www.AetnaRetireePlans.com** or call Member Services at toll-free at 1-888-267-2637 (TTY: 711). Hours are 8 a.m. to 9 p.m. EST, Monday through Friday.



The provider network may change at any time. You will receive notice when necessary.

In case of emergency, you should call 911 or the local emergency hotline. Or you should go directly to an emergency care facility.

The complete list of services can be found in the Evidence of Coverage (EOC). You can request a copy of the EOC by contacting Member Services at 1-888-267-2637 (TTY: 711). Hours are 8 a.m. to 9 p.m. EST, Monday through Friday.

The following is a partial list of what isn't covered or limits to coverage under this plan:

- Services that are not medically necessary unless the service is covered by Original Medicare or otherwise noted in your Evidence of Coverage
- Plastic or cosmetic surgery unless it is covered by Original Medicare
- · Custodial care
- Experimental procedures or treatments that Original Medicare doesn't cover
- Outpatient prescription drugs unless covered under Original Medicare Part

You may pay more for out-of-network services. Prior approval from Aetna is required for some network services. For services from a non-network provider, prior approval from Aetna is recommended. Providers must be licensed and eligible to receive payment under the federal Medicare program and willing to accept the plan.

Out-of-network/non-contracted providers are under no obligation to treat Aetna members, except in emergency situations. Please call our Customer Service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services.

Aetna will pay any non contracted provider (that is eligible for Medicare payment and is willing to accept the Aetna Medicare Plan) the same as they would receive under Original Medicare for Medicare covered services under the plan.



Pharmacy Disclaimers

Aetna's retiree pharmacy coverage is an enhanced Part D Employer Group Waiver Plan that is offered as a single integrated product. The enhanced Part D plan consists of two components: basic Medicare Part D benefits and supplemental benefits. Basic Medicare Part D benefits are offered by Aetna based on our contract with CMS. We receive monthly payments from CMS to pay for basic Part D benefits. Supplemental benefits are non-Medicare benefits that provide enhanced coverage beyond basic Part D. Supplemental benefits are paid for by plan sponsors or members and may include benefits for non-Part D drugs. Aetna reports claim information to CMS according to the source of applicable payment (Medicare Part D, plan sponsor or member).

Aetna's pharmacy network includes limited lower-cost, preferred pharmacies in Suburban Arizona, Suburban Illinois, Urban Kansas, Rural Michigan, Urban Michigan, Urban Missouri, Urban Pennsylvania, Suburban Utah, Suburban West Virginia, Suburban Wyoming. The lower costs advertised in our plan materials for these pharmacies may not be available at the pharmacy you use. For up-to-date information about our network pharmacies, including whether there are any lower-cost preferred pharmacies in your area, please call 1-866-241-0357 (TTY: 711) or consult the online pharmacy directory at http://www.aetnaretireeplans.com.

The formulary and/or pharmacy network may change at any time. You will receive notice when necessary.

You must use network pharmacies to receive plan benefits except in limited, non-routine circumstances as defined in the EOC. In these situations, you are limited to a 30 day supply.

Pharmacy clinical programs such as precertification, step therapy and quantity limits may apply to your prescription drug coverage.

Members who get "extra help" don't need to fill prescriptions at preferred network pharmacies to get Low Income Subsidy (LIS) copays.

Specialty pharmacies fill high-cost specialty drugs that require special handling. Although specialty pharmacies may deliver covered medicines through the mail, they are not considered "mail-order pharmacies." Therefore, most specialty drugs are not available at the mail-order cost share.

The typical number of business days after the mail order pharmacy receives an order to receive your shipment is up to 10 days. Enrollees have the option to sign up for automated mail order delivery. If your mail order drugs do not arrive within the estimated time frame, please contact us toll-free at 1-866-241-0357, 24 hours a day, 7 days a week. TTY users call 711.



The Medicare Coverage Gap Discount Program provides manufacturer discounts on brand name drugs. The amount you pay and the amount discounted by the manufacturer count toward your out-of-pocket costs as if you had paid them and moves you through the coverage gap.

Coinsurance-based cost-sharing is applied against the overall cost of the drug, prior to the application of any discounts or benefits.

There are three general rules about drugs that Medicare drug plans will not cover under Part D. This plan cannot:

- · Cover a drug that would be covered under Medicare Part A or Part B.
- Cover a drug purchased outside the United States and its territories.
- Generally cover drugs prescribed for "off label" use, (any use of the
 drug other than indicated on a drug's label as approved by the Food and
 Drug Administration) unless supported by criteria included in certain
 reference books like the American Hospital Formulary Service Drug
 Information, the DRUGDEX Information System and the USPDI or its
 successor.

Additionally, by law, the following categories of drugs are not normally covered by a Medicare prescription drug plan unless we offer enhanced drug coverage for which additional premium may be charged. These drugs are not considered Part D drugs and may be referred to as "exclusions" or "non-Part D drugs". These drugs include:

- · Drugs used for the treatment of weight loss, weight gain or anorexia
- · Drugs used for cosmetic purposes or to promote hair growth
- Prescription vitamins and mineral products, except prenatal vitamins and fluoride preparations
- Outpatient drugs that the manufacturer seeks to require that associated tests or monitoring services be purchased exclusively from the manufacturer as a condition of sale
- Drugs used to promote fertility
- Drugs used to relieve the symptoms of cough and colds
- Non-prescription drugs, also called over-the-counter (OTC) drugs
- · Drugs when used for the treatment of sexual or erectile dysfunction

Your plan includes supplemental coverage for some drugs not typically covered by a Medicare Part D plan. Refer to the "Non-Part D Supplemental Benefit" section in the chart above. Non-Part D drugs covered under the non-part D supplemental benefit can be purchased at the appropriate plan copay. Copayments and other costs for these prescription drugs will not apply toward the deductible, initial coverage limit or true out-of-pocket threshold. Some drugs may require prior authorization before they are covered under the plan.



Plan Disclaimers

Aetna Medicare is a HMO and PPO plan with a Medicare contract. Enrollment in our plans depends on contract renewal.

Plans are offered by Aetna Health Inc., Aetna Health of California Inc., Aetna Life Insurance Company and/or their affiliates (Aetna). Participating physicians, hospitals and other health care providers are independent contractors and are neither agents nor employees of Aetna. The availability of any particular provider cannot be guaranteed, and provider network composition is subject to change.

See Evidence of Coverage for a complete description of plan benefits, exclusions, limitations and conditions of coverage. Plan features and availability may vary by service area.

The formulary, provider and/or pharmacy network may change at any time. You will receive notice when necessary.

Resources For Living is the brand name used for products and services offered through the Aetna group of subsidiary companies.

If there is a difference between this document and the Evidence of Coverage (EOC), the EOC is considered correct.

You can read the Medicare & You 2024 Handbook. Every year in the fall, this booklet is mailed to people with Medicare. It has a summary of Medicare benefits, rights and protections, and answers to the most frequently asked questions about Medicare. If you don't have a copy of this booklet, you can get it at the Medicare website (http://www.medicare.gov) or by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

ATTENTION: If you speak another language, language assistance services, free of charge, are available to you. Call 1-888-267-2637 (TTY: 711). Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-267-2637 (TTY: 711). Traditional Chinese:

注意:如果您使用中文,您可以免費獲得語言援助服務。請致電 1-888-267-2637 (TTY: 711).

You can also visit our website at http://www.aetnaretireeplans.com. As a reminder, our website has the most up-to-date information about our provider network (Provider Directory) and our list of covered drugs (Formulary/Drug List).

English: We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at 1-800-307-4830. Someone who speaks English/Language can help you. This is a free service.

©2023 Aetna Inc.

Y0001_GRP _1099_3732a_2021_M

